

How to fix wrong driver installed for bafo bf810

Abstract: Prolific has released a new driver for the bafo 810 that does not work with our usb to serial's that we have shipped. This problem happens on windows vista, 7 and windows 8. When you install a new device it checks with the internet and installs the latest driver that does not work from the internet. Also automatic updates will update the driver to the driver that does not work.

The process is somewhat involved so follow the steps carefully.

First we check to see if you have this problem:

- 1) start the device manager:
 - click on start button (on keyboard for windows 8)
 - type device m into search box and select device manager
- 2) select ports com and lpt
- 3) double click on the prolific usb to serial
- 4) select driver page.
 - if the driver version is > 3.3.11.152 you have the problem.
 - if you have 3.3.11.152 you should be ok and you don't need to do anything else with this procedure.
 - if you can click on the roll back driver button and can get back to 3.3.11.152 you should also be ok and you don't need to do anything else with this procedure.

Now we fix problem:

- 5) click the uninstall button
- 6) check the delete the driver software for this device checkbox
- 7) click on ok.
- 8) unplug usb to serial from the computer.
- 9) if it asks you to reboot be sure to unplug usb before you do.
- 10) go to the usb web page <http://adsiusa.com/techsupport/usb.html>
- 11) run the 3.3.11.152 driver and uninstall driver
- 12) run the 3.3.11.152 driver and install driver
- 13) Unplug your computer from the internet (turn off or disable wireless or unplug cable)
- 14) plug the usb to serial into your computer. The correct device driver will be installed.
- 15) start the device manager:
 - click on start button (on keyboard for windows 8)
 - type device m into search box and select device manager
- 16) select ports com and lpt
- 17) double click on the prolific usb to serial
- 18) select driver page.
- 19) driver version should now be 3.3.11.152
- 20) at this point communications will work however at some point in the future windows will automatically check if you have the latest version of the driver and it will install the wrong version again. To avoid this we click on update driver button so that the new driver that does not work gets installed.
- 21) then click on roll back driver to roll back to the driver that works.